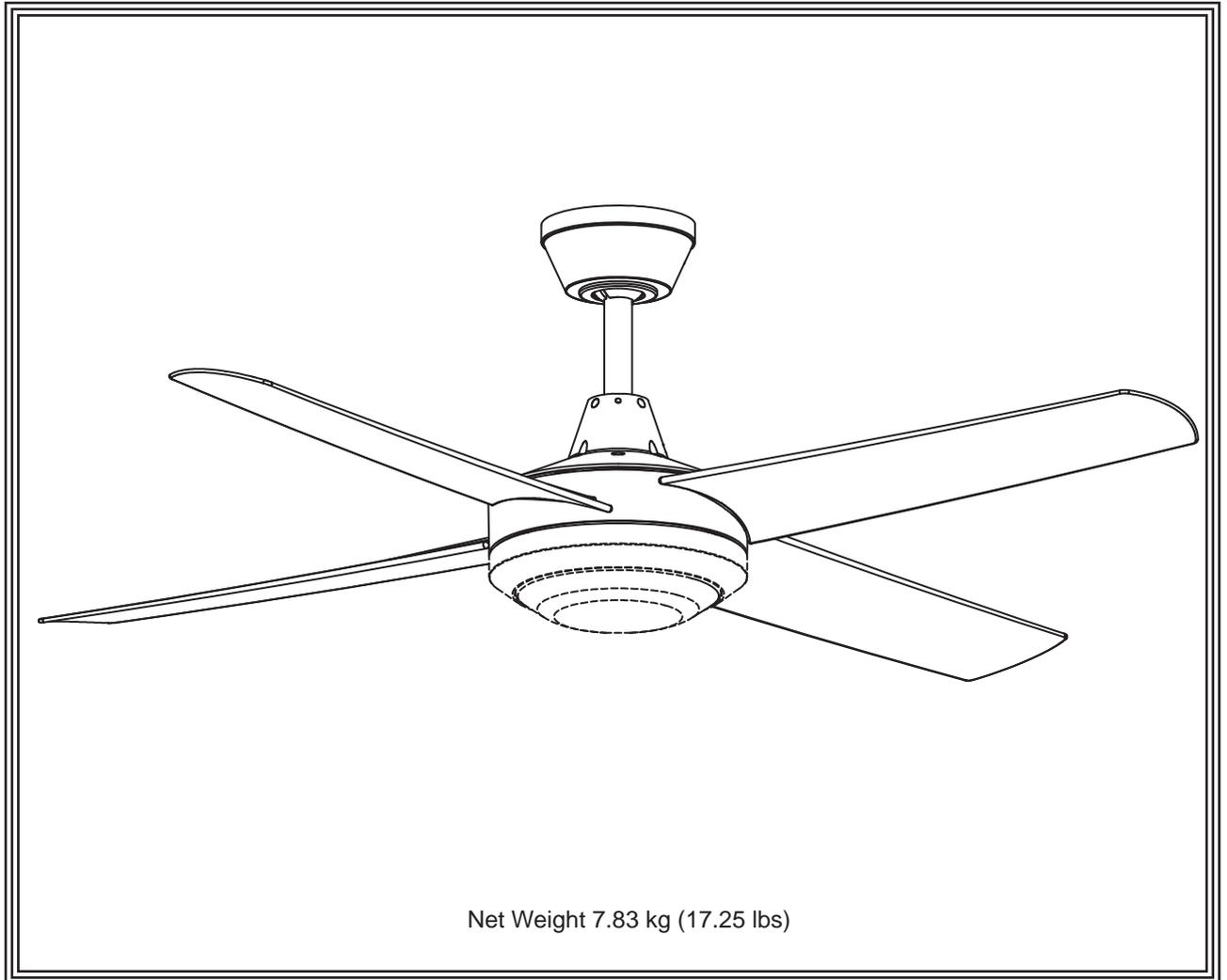


# **The Aspire™**

## **Ceiling Fan**



Model No. FP6712\*\*AU

# **OWNER'S MANUAL**

READ AND SAVE THESE INSTRUCTIONS

## **ThreeSixty Fans**

### **Technology that's Innovative and Reliable**

ThreeSixty Fans is proud of its range of ceiling fans, accessories and lighting products. We believe these are the best products in their category, reflecting over 30 years collective Australian experience in design, development, manufacturing and distribution of electronics and electrical equipment.

The Aspire AC series combines minimalist lines with stylish curves, making it a smart addition to any living space. Combining an aluminium body with four all-weather moulded blades, the Aspire includes a wall control as standard and is LED light adaptable.

The Aspire is optimised for use in living rooms and bedrooms, with the polymer blades ensuring quiet and efficient airflow.

Our manufacturing is subject to strict quality control and we back our products with a plain-English warranty. We guarantee any problem caused by a fault in the product will be fixed quickly and with the least inconvenience.

We welcome feedback and suggestions. By listening to our customers we aim to continuously improve our products and services.

## Important Safety Instructions

**WARNING:** To avoid fire, shock and serious personal injury, follow these instructions.

1. Read your owner's manual and safety information before installing your new fan. Review the accompanying assembly diagrams.
2. Before servicing or cleaning unit, switch power off at service panel and lock service panel disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a warning device, such as a tag, to the service panel.
3. Be careful of the fan and blades when cleaning, painting, or working near the fan. Always turn off the power to the ceiling fan before servicing.
4. Do not insert anything into the fan blades while the fan is operating.
5. Do not operate reversing switch until fan blades have come to a complete stop.
6. Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities.
7. Contact your local government for information regarding the collection systems available.
8. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.
9. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
10. Children should be supervised to ensure that they do not play with the appliance.

## Additional Safety Instructions

1. To avoid possible shock, be sure electricity is turned off at the fuse box before wiring, and do not operate fan without blades.
2. All wiring and installation procedures must comply with AS/NZS 3000 Wiring Rules and any local regulations. The ceiling fan must be grounded as a precaution against possible electrical shock. Electrical installation **must be made by a licensed electrician**.
3. The fan base must be securely mounted and capable of reliably supporting at least 27kg. See page 4 of owner's manual for support requirements.
4. The fan must be mounted with the fan blades at least 2.1 meter from the floor to prevent accidental contact with the fan blades.
5. Follow the recommended instructions for the proper method of wiring this ceiling fan.
6. **This fan is not suitable for use with solid state controllers.**

**WARNING:** This product is designed to use only those parts supplied with this product and/or accessories designated specifically for use with this product. Using parts and/or accessories not designated for use with this product will void your warranty and could result in personal injury or property damage.

**WARNING:** To reduce the risk of personal injury, do not bend the blade bracket (flange or blade holder) when installing the brackets, balancing the blades, or cleaning the fan. Do not insert foreign objects in between rotating fan blades.

**WARNING:** This fan **MUST** be installed with an easily accessible isolating device to disconnect all poles of the fan from the main supply. The contact distance in all poles must be 3mm minimum.



**MUST BE INSTALLED  
BY A LICENSED  
ELECTRICIAN**

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# This manual is designed to make it as easy as possible to assemble, install, operate, and maintain this ceiling fan

## Tools Needed for Assembly

- One Phillips head screwdriver (supplied)
- One stepladder
- One small blade screwdriver
- One wire stripper

## Materials

Wiring and connectors must be of type required by local regulations. The minimum wire would be a 3-conductor (2-wire with ground).

### ⚠ WARNING

This fan must be installed by a licensed electrician.

## Unpacking Instructions

For your convenience, check-off each step. As each step is completed, place a check mark. This will ensure that all steps have been completed and will be helpful in finding your place should you be interrupted.

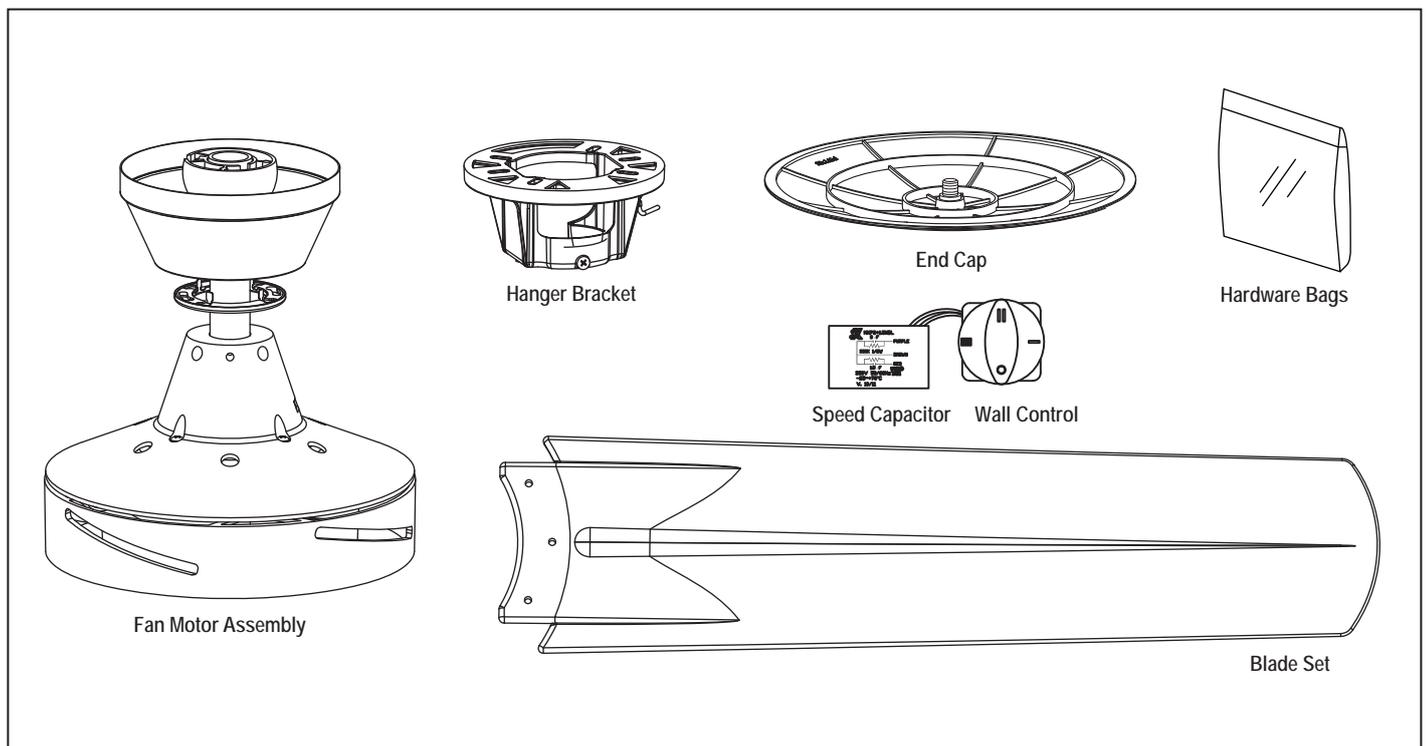
### ⚠ WARNING

Do not install or use fan if any part is damaged or missing. This product is designed to use only those parts supplied with this product and/or any accessories designated specifically for use with this product. Substitution of parts or accessories not designated for use with this product could result in personal injury or property damage. IF ANY PART IS DAMAGED OR MISSING, CALL: 1300 469 326

- Fan Motor Assembly
- Hanger Bracket
- End Cap
- Blade Set
- Wall Control
- Speed Capacitor
- Hardware bags:
  - 3/16"-24 (blade to fan motor hub) screws & fiber washers
  - Phillips Screwdriver, 10 cm
  - Hex Washer Phillips Head Tapping Screws Ø4.8
  - #8-32 Pan Head Screws
  - Flat Washers
  - External Tooth Washers
  - Spring Washers
  - Balance Kit

1. Check to see that you have received the following parts:

**NOTE:** If you are uncertain of part description, refer to exploded view illustration. (Figure 1, page 10)



# Energy Efficient Use of Ceiling Fans

Ceiling fan performance and energy savings rely heavily on the proper installation and use of the ceiling fan. Here are a few tips to ensure efficient product performance.

## Choosing the Appropriate Mounting Location

Ceiling fans should be installed, or mounted, in the middle of the room and at least 2.1 m above the floor and 50 cm from the walls. If ceiling height allows, install the fan 2.4-2.7 m above the floor for optimal airflow.

## Turn Off When Not in the Room

Ceiling fans cool people, not rooms. If the room is unoccupied, turn off the ceiling fan to save energy.

## Using the Ceiling Fan Year Round

**Summer Season:** Use the ceiling fan in the counter-clockwise direction. The airflow produced by the ceiling fan creates a wind-chill effect, making you “feel” cooler. Select a fan speed that provides a comfortable breeze, lower speeds consume less energy.

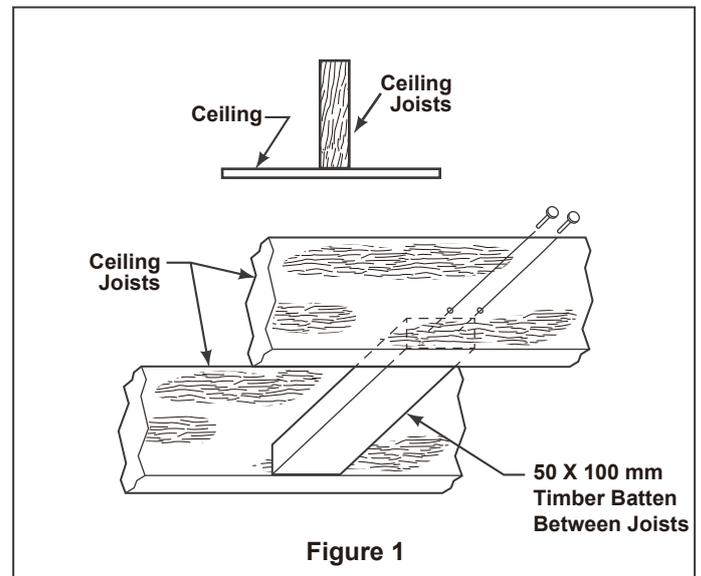
**Winter Season:** Reverse the motor and operate the ceiling fan at low speed in the clockwise direction. This produces a gentle updraft, which forces warm air near the ceiling down into the occupied space. Remember to adjust your air conditioner when using your ceiling fan-additional energy and dollar savings could be realized with this simple step!

# Electrical and Structural Requirements

This new ceiling fan will require a grounded electrical supply line of 220-240 volts AC, 50 Hz circuit. The hanger bracket must be securely anchored and capable of supporting a load of least 27kg. If your fan is to replace an existing ceiling light fixture, turn electricity off at the main fuse box at this time and remove the existing light fixture. Figure 1 depicts a typical structural configuration that may be used for securely mounting the fan.

**⚠ WARNING**  
This fan must be installed by a licensed electrician.

**⚠ WARNING**  
Turning off wall switch is not sufficient. To avoid possible electrical shock, be sure electricity is turned off at the main fuse box before wiring. All wiring must be in accordance with AS/NZS 3000 “The Wiring Rules” and the ceiling fan must be properly grounded as a precaution against possible electrical shock.



# How to Hang This Ceiling Fan

**⚠ WARNING**

To avoid possible fire or shock, be sure electricity is turned off at the main fuse box before wiring. (Figure 1)

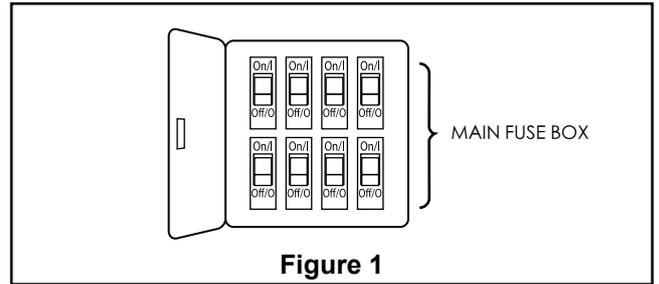


Figure 1

**⚠ WARNING**

The fan must be hung with at least 2.1m of clearance from floor to blades. (Figure 2)

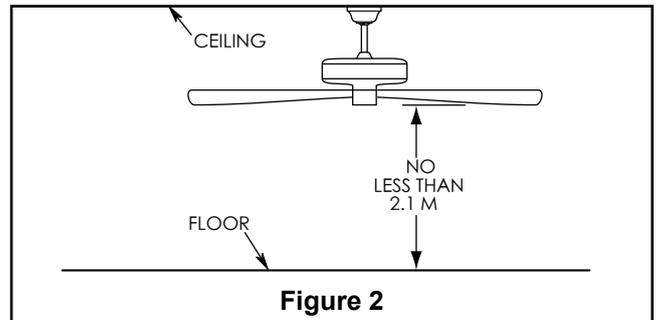


Figure 2

- 1. Drill a hole in the ceiling board and batten for wiring. Securely attach the hanger bracket to a timber batten or other structural support using appropriate fasteners. (Figure 3)

**⚠ WARNING**

The hanger bracket must be securely mounted and capable of supporting at least 27 kg. If bracket and /or timber batten are not securely attached, the fan could wobble or fall.

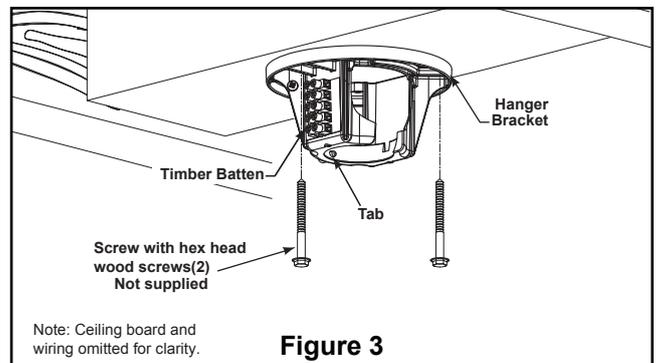


Figure 3

- 2. Carefully lift the fan and seat the downrod/hanger ball assembly on the hanger bracket that was just attached to the timber batten. Be sure the groove in the ball is lined up with tab on the hanger bracket. (Figure 4)

**⚠ WARNING**

Failure to seat tab in groove could cause damage to electrical wires and possible shock or fire hazard.

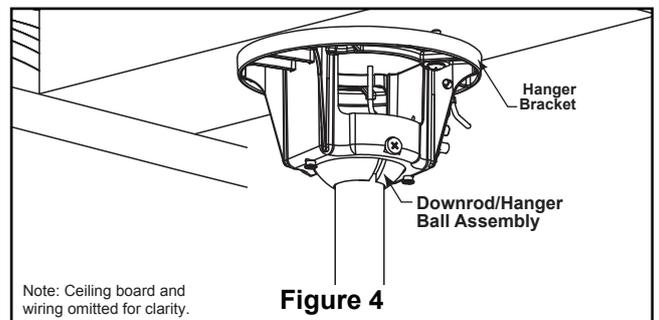


Figure 4

**⚠ WARNING**

To avoid possible shock, do not pinch wires between the hanger ball assembly and the hanger bracket.

# How to Wire This Ceiling Fan

**CAUTION:** Do not remove or cut off the wires. (Figure 1)

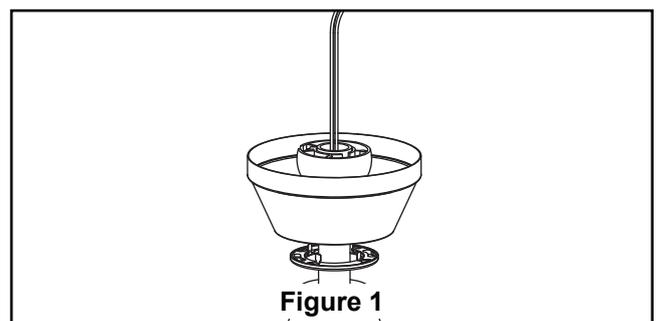


Figure 1

# How to Wire This Ceiling Fan (continued)

Ceiling fans must be installed by a licensed electrician.

## **⚠ WARNING**

To avoid possible fire or shock, be sure electricity is turned off at the main fuse box before wiring.  
(Figure 2)

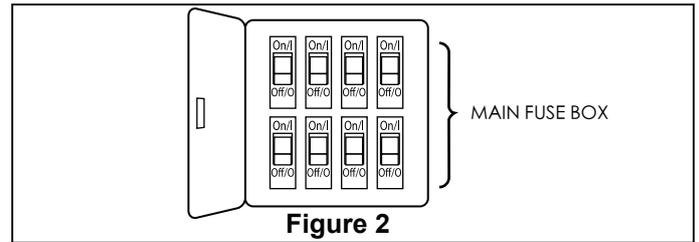


Figure 2

1. Securely connect the green/yellow earth wires from the hanger bracket and the supply green/yellow earth wire to the terminal block as shown in Figure 3.

2. Securely connect the blue fan motor wire and the black supply neutral to the “N” terminal of the connector block as shown in Figure 3.

3. Securely connect the black light wire (Light Neutral) and the the black (Neutral) supply wire to the “N1” terminal of the connector block. Securely connect the orange light wire (Light Active) and the white light wire (Active) to the “L1” terminal of the connector block. Securely connect the brown fan motor wire and the red (Active) supply wire to the “L” terminal of the connector block as shown in Figure 3.

4. After connections have been made, carefully push leads into the recess making sure there is separation between connectors.

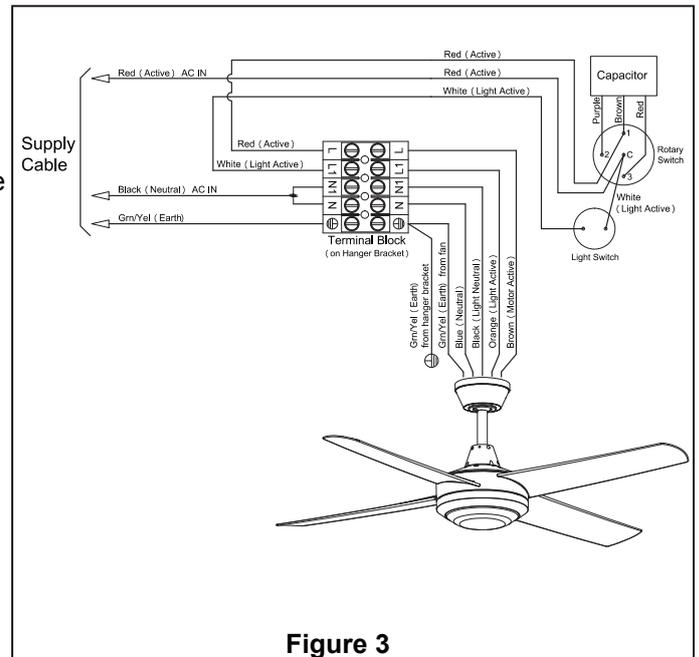


Figure 3

**INSTALLATION NOTE:** If light fixture is NOT required, terminate the orange (Light Active) to terminal “L1”.

## Installing Wall Control (Rotary) Switch

1. With electrical power still disconnected, install fan switch control wiring to desired location on wall.

2. Ensure wiring connections are as shown in Fig 3. The Active (Red) supply wire must be connected to terminal “C” on the rotary switch. Return switched wire to ceiling fan to be connected from terminal “1” on the rotary switch to “L” terminal on the connector block.

3. Fit the wall control (rotary) switch to a face plate (not supplied) and attach to wall.

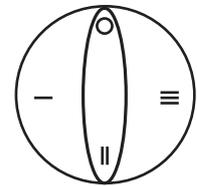
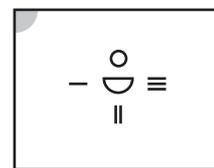
**INSTALLATION NOTE:** The “O” and the small corner cut-out on the front of the switch mechanism must be at the top and top left respectively (See Figure 4).

**IMPORTANT:** Fan installation must be completed, including the installation of the fan blades, before testing of the controls.

4. Restore electrical power to the ceiling fan by turning the electricity on at the main fuse box.

5. Check the operation of the fan by rotating the control through the four positions marked 0 - III (“0” position is OFF) (Figure 5).

6. All fans are shipped from the factory with the reverse switch positioned to circulate air downward. If airflow is desired in opposite direction, turn your fan OFF and wait for the blades to stop turning, then slide the reversing switch to the opposite position, and turn fan on again.



O = OFF | = FAST || = MED ||| = SLOW

Figure 4

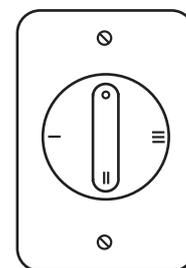


Figure 5

## **⚠ WARNING**

Check to see that all connections are tight, including earth, and that no bare wire is visible at the wire connectors, except for the earth wire. Do not operate fan until the blades are in place. Noise and motor damage could result.

## Installing the Canopy Housing

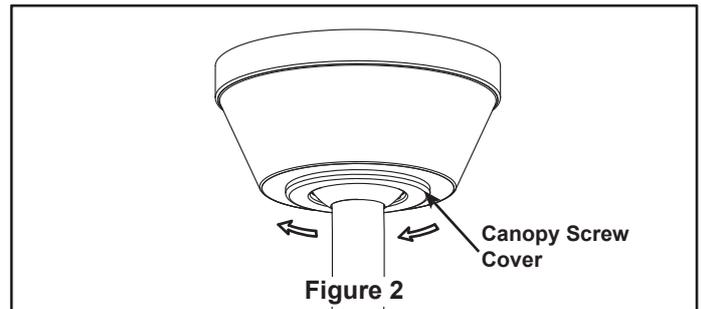
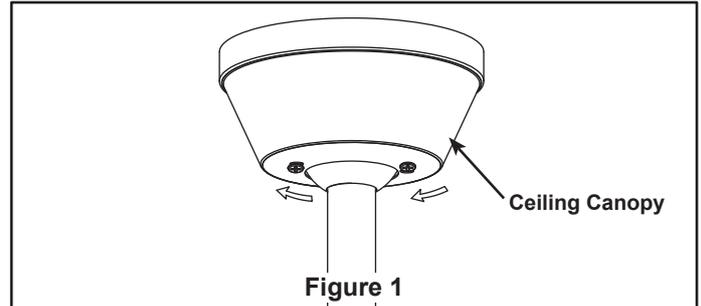
**NOTE:** This step is applicable **after** the necessary wiring is completed.

1. Loosen the two shoulder screws without fully removing it in the hanger bracket. Assemble canopy by rotating key slots in canopy over shoulder screws in hanger bracket. Tighten all the shoulder screws. (Figure 1)

### WARNING

To avoid possible fire or shock, make sure that the electrical wires are completely inside the canopy housing and not pinched between the housing and the ceiling.

2. Securely attach and tighten the canopy screw cover over the shoulder screws in the hanger bracket utilizing the keyslot twist-lock feature. (Figure 2)



## Assemble the Ceiling Fan Blades

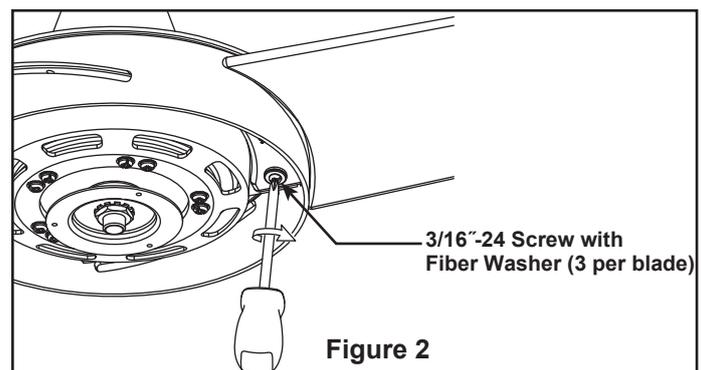
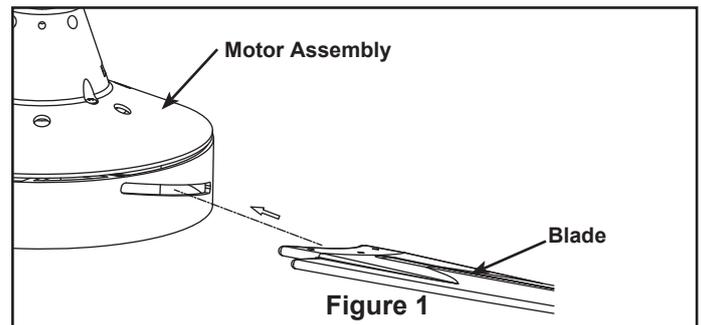
### INSTALLATION NOTE

Do not connect fan blades until the fan is completely installed. Installing the fan with blades assembled may result in damage to the fan blades.

### WARNING

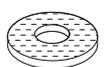
To reduce the risk of personal injury, do not bend the blades when installing, balancing or cleaning the fan. Do not insert foreign objects in between the rotating blades.

1. Carefully slide the blade through the slot as shown. (Figure 1)
2. Securely fasten the four blades 3/16"-24 screws with fiber washers. Do not over-tighten. (Figure 2)



### HARDWARE USED:

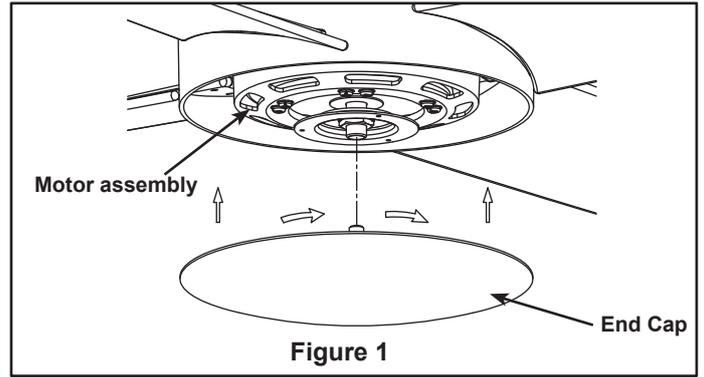
3/16"-24 SCREWS  x 12

FIBER WASHER  x 12

## Final Fan Assembly

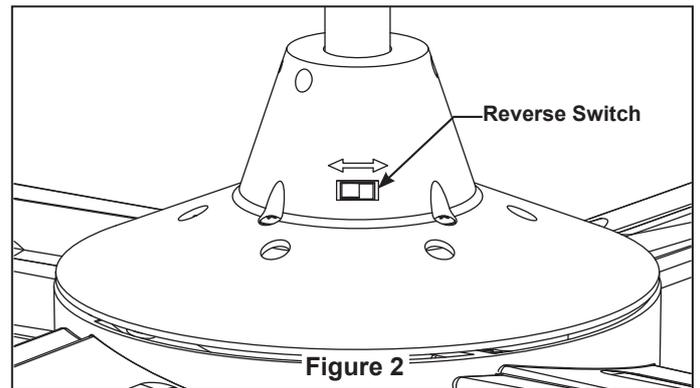
1. If you want to install the end cap and not the light kit. Assemble the end cap to the motor assembly by twisting in a clockwise direction. (Figure 1)

**NOTE:** If you are installing the fan along with the Aspire Light Kit (sold separately), disregard the step and refer to the light kit's instruction manual for how to complete assembly.



2. If airflow is desired in the opposite direction, turn the fan off and wait for the blades to stop turning. Slide the reverse switch on top of motor assembly to the opposite position and turn fan on again. (Figure 2)

Reverse Switch Information		
Season	Rotation Direction	Switch Position
Summer	Counter-Clockwise	Left
Winter	Clockwise	Right



## Maintenance

Periodic cleaning of your new ceiling fan is the only maintenance that is needed.

When cleaning, use only a soft brush or lint free cloth to avoid scratching the finish.

Abrasive cleaning agents are not required and should be avoided to prevent damage to finish.

### CAUTION

**Do not use water when cleaning your ceiling fan. It could damage the motor or the blades and create the possibility of electrical shock.**

## Blade Cleaning

Periodic light dusting of the blades is recommended.

Avoid using water, cleansers, or harsh rags, which can warp and ruin the blades.

# Parts List

## Model FP6712\*\*AU

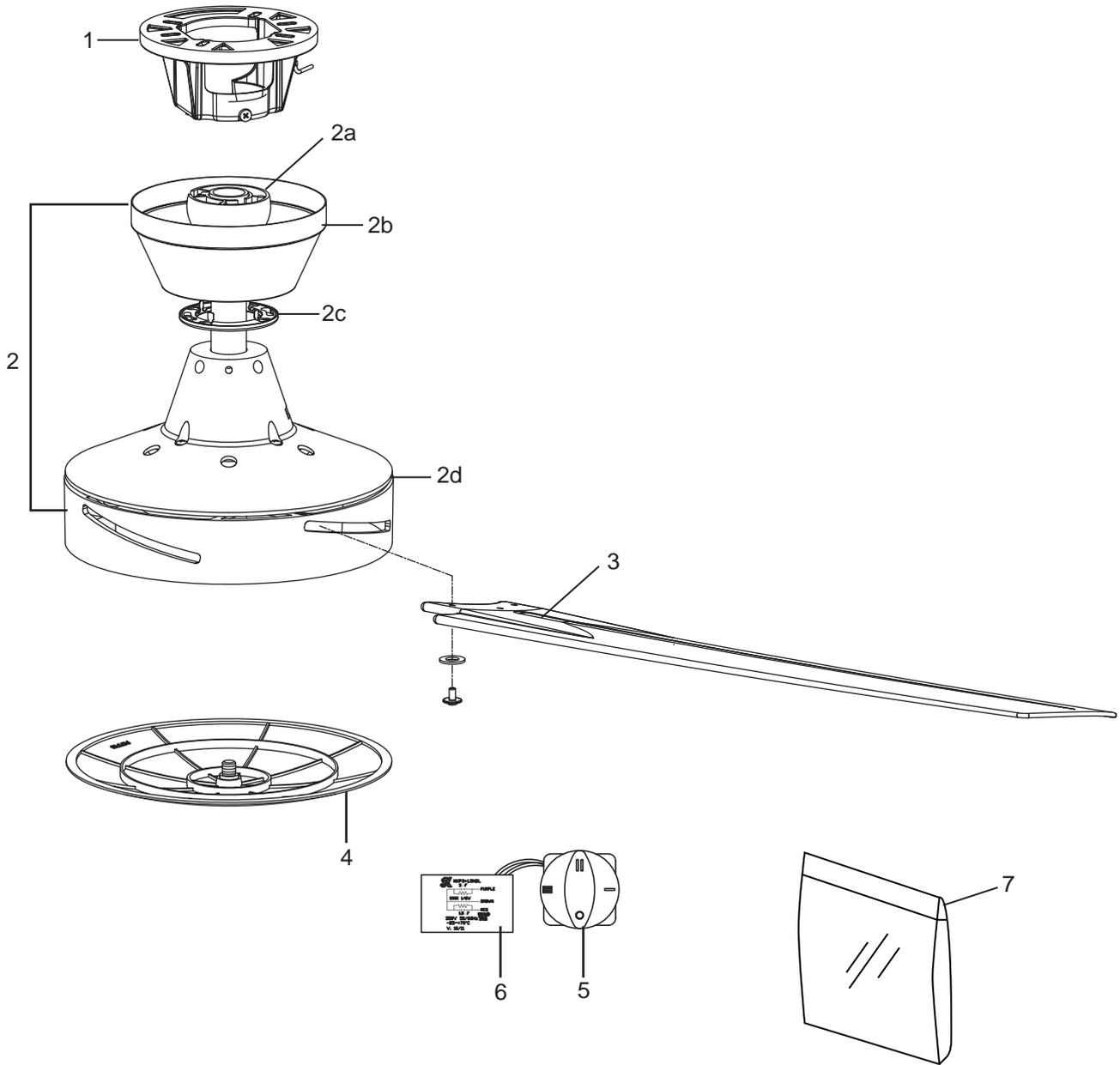
Ref. #	Description	Part #
1	Hanger Bracket Assembly with Screws	AP255BLAU
2	Motor Assembly	AMA6712**AU
2a	Ball Downrod Assembly	ADR1N-6**NP-220
2b	Canopy	PG147**
2c	Canopy Screw Cover Assembly	AP260**
2d	Motor Housing Assembly	AP6712**AU
3	Blade Set	AP671204**
4	End Cap	P671205**
5	Wall Control	W06-018
6	Speed Capacitor	CAP024012-450AU
7	<i>Hardware Bag Containing:</i>	HDWFP6712**AU
	Blade Balance Kit (BALKT)	
	<i>Blade Mounting Hardware Bag Containing:</i>	
	3/16"-24 Screws (13)	
	Fiber Washers (13)	
	Phillips Screwdriver, 10 cm	
	<i>Hanger Bracke Mounting Hardware Bag Containing:</i>	
	Hex Washer Phillips Head Tapping Screws Ø4.8	
	#8-32 Pan Head Screws (2)	
	Flat Washers (2)	
	External Tooth Washer (2)	
Spring Washer (2)		

*\*\*Insert FINISH CODES (Refer to fan model number located on downrod support)*

**Before discarding packaging materials, be certain all parts have been removed**

How To Order Parts
When ordering repair parts, always give the following information: <ul style="list-style-type: none"> <li>• Part Number</li> <li>• Part Description</li> <li>• Fan Model Number</li> </ul> For repair parts: Phone 1300 469 326

# The Aspire™ Model FP6712\*\*AU Exploded-View



**Figure 1**

**NOTE:** The illustration shown is not to scale or its actual configuration may vary.  
Product/parts are subject to change without notice.

# Trouble Shooting

 **WARNING**

**For your own safety, turn off power at fuse box or circuit breaker before trouble shooting your fan.  
Some suggested remedies require the attention of a licensed electrician.**

Trouble	Probable Cause	Suggested Remedy
<b>1. FAN WILL NOT START</b>	<ol style="list-style-type: none"> <li>1. Fuse or circuit breaker blown.</li> <li>2. Loose power line connections to the fan, or loose switch wire connections in the switch housing.</li> <li>3. Reversing switch in neutral position.</li> </ol>	<ol style="list-style-type: none"> <li>1. Check main and branch circuit fuses or circuit breakers.</li> <li>2. Check line wire connections to fan and switch wire connections in the switch housings.</li> </ol> <p><b>CAUTION: Make sure main power is turned off !</b></p> <ol style="list-style-type: none"> <li>3. Make sure reversing switch position is all the way to one side.</li> </ol>
<b>2. FAN SOUNDS NOISY</b>	<ol style="list-style-type: none"> <li>1. Blades not attached to fan.</li> <li>2. Loose screws in motor housing.</li> <li>3. Screws securing fan blade to motor assembly are loose.</li> <li>4. Lower housing support set screw loose.</li> </ol>	<ol style="list-style-type: none"> <li>1. Attach blades to fan before operating.</li> <li>2. Check to make sure all screws in motor housing are snug (not over-tight).</li> <li>3. Check to make sure the screws which attach the fan blade to the motor assembly are tight.</li> </ol> <p><b>CAUTION: Make sure main power is turned off !</b></p> <ol style="list-style-type: none"> <li>4. Tighten set screw securely.</li> </ol>
<b>3. FAN WOBBLERS EXCESSIVELY</b>	<ol style="list-style-type: none"> <li>1. Setscrew in downrod support is loose.</li> <li>2. Setscrew in downrod/hanger ball assembly is loose.</li> <li>3. Screws securing fan blade to motor assembly are loose.</li> <li>4. Hanger bracket and/or ceiling timber batten is not securely fastened.</li> <li>5. Fan blades out of balance.</li> </ol>	<ol style="list-style-type: none"> <li>1. Tighten both setscrews securely in downrod support.</li> <li>2. Tighten the setscrew in the downrod/hanger ball assembly.</li> <li>3. Check to make sure the screws which attach the fan blade to the motor assembly are tight.</li> <li>4. Tighten the hanger bracket screws to the timber batten, and secure outlet box.</li> <li>5. Use the balancing kit supplied.</li> </ol>
<b>4. NOT ENOUGH AIR MOVEMENT</b>	<ol style="list-style-type: none"> <li>1. Typically, airflow can be increased by lowering fan blades further from ceiling using a longer downrod.</li> </ol>	<ol style="list-style-type: none"> <li>1. If possible, consider using a longer downrod. Please be aware that blades must be at least 2.1 m above floor level.</li> </ol>

# Aspire Ceiling Fan Light Kit Installation Instructions

## READ AND SAVE THESE INSTRUCTIONS

For Fan Model FP6712\*\*AU

Weight: 1.19 kgs (2.62 lbs)

**NOTE:** Ceiling fan light kits are only meant to be used with ceiling fans. Do NOT install as a light fixture.

**NOTE:** All wiring and installation procedures must comply with AS/NZS 3000 Wiring Rules and any local regulations.

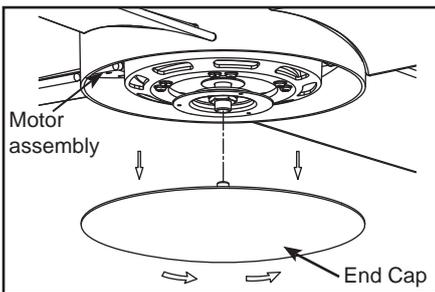
The ceiling fan must be properly grounded as a precaution against possible electrical shock. Electrical installation must be made by a licensed electrician.

**CAUTION:** Turning off wall switch is not sufficient. To reduce the risk of fire and electrical shock, be sure electricity is turned off at the main fuse box to the fan before installing the light kit.

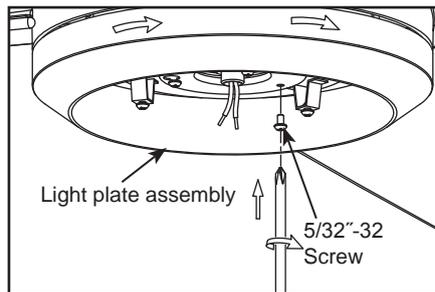
**CAUTION:** To reduce the risk of fire and electric shock, this light kit should be used only with suitable fan model.

**WARNING:** To reduce the risk of fire or electric shock, do not use this fan/light kit with any solid-state speed control device.

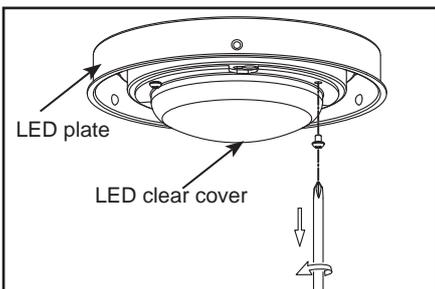
**WARNING:** To avoid possible fire or shock, make sure that the electrical wires are completely inside the fan housing.



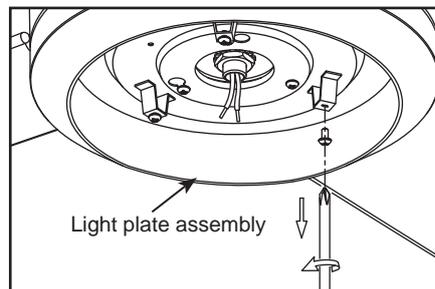
1. Remove the end cap from the motor assembly by twisting in the counter-clockwise direction.



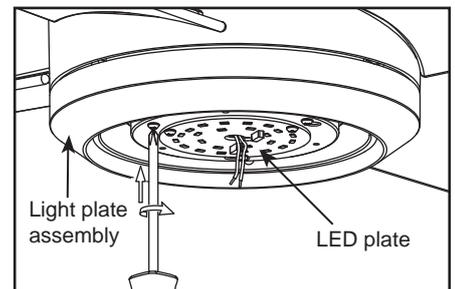
2. First pull out light wire lead and remove the shrinkable sleeve. Assemble the light plate assembly to the support bracket of the motor assembly using the 5/32"-32 screw provided.



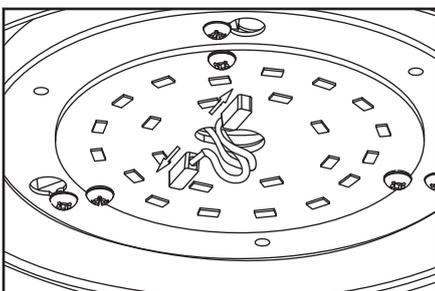
3. Remove the LED clear cover from the LED plate by removing three screws and retain the removed screws for Step 7.



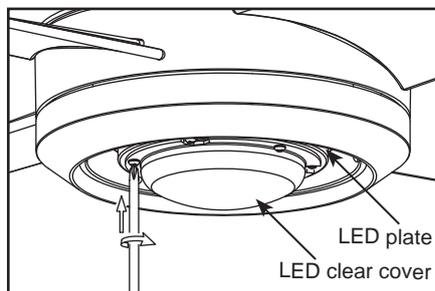
4. Remove one of the three screws in the light plate assembly and retain the removed screw for next step. Slightly loosen the remaining two screws.



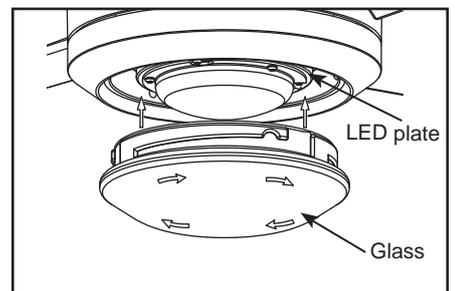
5. Assemble the LED plate to light plate assembly using the two key slots. Replace the third screw and securely tighten all three screws.



6. Push end of light wire into either connector on the LED plate. Repeat with other wire to other connector.



7. Reassemble the LED clear cover to LED plate using the previously removed screws.



8. Secure the glass to LED plate by twisting in a clockwise direction. Do not over-tighten.

# ThreeSixty Fans Pty. Ltd. – Plain English Ceiling Fan Warranty Terms

**SHOULD THERE BE ANY INSTALLATION ISSUES OR DEFECTS PLEASE CALL OUR SUPPORT HELP LINE ON 1300 469 326 IMMEDIATELY FOR ASSISTANCE AND ADVICE. DO NOT ATTEMPT TO UNINSTALL OR REMOVE THE PRODUCT FROM THE CEILING UNLESS SPECIFICALLY ADVISED TO BY THREESIXTY FANS.**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a refund or replacement for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## **Mechanical and Structural Components**

Your ThreeSixty Product is covered against mechanical and structural defects that prevent it from working by a limited 36 month on-site warranty. This warranty covers only the product itself and excludes workmanship or materials related to its installation or any modifications. A major failure may be, for example, a motor defect preventing a product from operating shortly after it was first installed or if it was damaged while in the original packaging. If the product stops working due to a mechanical or structural defect within the first 36 months we will repair or replace the product at our discretion.

## **Electronic Components**

Your ThreeSixty Product is covered against electronic defects that prevent it from working by a limited 12 month on-site warranty. This warranty covers only the electronics supplied with the product and excludes workmanship or materials related to its installation or any modifications. A major failure may be, for example, a power module that failed shortly after it was first installed or if it was damaged while in the original packaging. If the product stops working due to an electronic defect within the first 12 months we will repair or replace the electronic part at our discretion.

## **Compensation for reasonably foreseeable loss**

Compensation normally comprises us paying associated labour costs to replace the defective product if it's installed within a reasonable distance from our repair agent. If beyond a reasonable distance (30km) you can arrange your own electrician and we will compensate you for this up to a maximum of \$115.50 inc GST. Note, we do not pay extra for extended travelling time or additional costs when the job requires a longer than average time to complete.

To prevent or limit costs you may incur for service calls, you must notify us of the intention to use your own contractor and not engage one until we have spoken to them (to arrange parts that may be required). ***If the problem is not a defect covered by our warranty terms you will have to pay all costs.*** To reduce cost and inconvenience for all involved we will do our best to diagnose the fault and supply parts before the contractor visits the site.

## **Eligibility for In-Home Service Calls**

Hard wired electrical products must (by law) be installed by a licensed electrician. To obtain in-home warranty service **you must be able to provide a copy of the installing electricians invoice or the Certificate of Compliance given to you when the product was first wired up and tested.** If you cannot provide this information we limit our warranty to repair or replacement of the product at our workshop and you will bear the costs of removal, shipping to us and reinstallation. We will pay the freight to send the rectified unit back to you.

## **Access to products**

Products installed on ceilings 4m and above may require special access equipment or WH&S measures. All costs for this equipment must be borne by the site owner and the ceiling height given when booking a service call. If a service agent chooses not to access a product installed at height due to WH&S concerns the owner must remove and reinstall the product at their own expense.

## **Isolation Switches**

Australian Standards require our instructions to state an isolation switch must be fitted. This allows the product to be physically switched off in case of faults or to prevent damage from surges, lightning, etc. Emergency disconnection and/or remote control re-programming that can't be performed due to lack of an isolation switch is not covered by warranty.

## **Commencement**

The warranty period begins from date of purchase and in-home warranty service is available only at the site of original installation. If the product is installed as part of a project or development the warranty period commences when the product was delivered to the site.

## **Damage**

Damage from Force Majeure, electrical surges, wind, rain, lightning, power grid fluctuations, water ingress, condensation or use with incompatible power sources will not be rectified under warranty. Likewise solid state or dimmer type speed controls may damage ceiling fans or cause them to make unusual noises. Genuine parts and advice are available through our online and telephone support services.

# ThreeSixty Fans Pty. Ltd. – Plain English Ceiling Fan Warranty Terms

## **Cosmetic defects**

Carefully inspect your product prior to installation and notify us as soon as possible if there are cosmetic defects. Cosmetic defects are generally not covered by warranty unless present when the product is initially unpacked. Damage from being struck by objects or not being kept clean is not covered by warranty.

## **Corrosion**

Deterioration of finishes, including rusting, pitting, corrosion, fading, tarnishing or peeling is not covered by warranty beyond six months. Products specified as corrosion resistant or made from Stainless Steel are not corrosion proof and will discolour or deteriorate if not cleaned. As a guide, maintain your product as you would your kitchen appliances (clean every 3 months).

## **Noise**

Signals sent through the power grid by the electricity supplier may cause intermittent noises in your product. These noises are not the result of a fault and filters to reduce this noise may be available at additional expense.

Clicking, ticking and creaking noises from fans are usually caused by the mounting bracket not being correctly attached or when blades screws are loose. Only use the hardware provided to install ceiling fans. If the mounting bracket is attached using counter-sunk screws it will work loose and cause unwanted noise and movement in your fan. Wooden bladed fans may need their blade screws periodically tightened. Unless a product is defective noise will not be rectified under warranty.

## **Wobbling**

Wobbling is generally not caused by a defective fan but by air currents in the room. After a fan has been running for a long period it will cause air currents to form and, depending on the shape of the room and its furnishings, the air returning to the fan may be uneven.

Improper mounting will also cause a fan to wobble. Every mounting bracket screw must be secured to solid materials in the ceiling. Metal C section rafters may need to be doubled to form a box section to prevent flexing. Foam sandwich ceiling panels will require reinforcing to stop flexing. Unless a product is defective wobbling will not be rectified under warranty

## **Airflow**

The amount of airflow produced by a fan is dependent on where it's installed because room shape, mounting height and furnishings will affect the perceived air movement. A product is deemed to be functioning normally if it is running within 15% of the specified RPM when installed.

**Installation Records** – we will ask for this information when diagnosing a problem

Purchase Date: \_\_\_\_\_

Seller Name: \_\_\_\_\_

Product Model: \_\_\_\_\_

Installed by: \_\_\_\_\_

License/Certificate No: \_\_\_\_\_

Phone numbers: \_\_\_\_\_

Light type and model: \_\_\_\_\_

Remote control type: \_\_\_\_\_

Height of Fan and Ceiling: Fan: \_\_\_\_\_ (at blades) Ceiling: \_\_\_\_\_ (in metres)

## **RCD Details:**

- One RCD covers whole installation
- Separate RCDs for power and lighting
- No RCD fitted on fan or lighting circuit

**Circuit breaker numbers:** \_\_\_\_\_

Circuit Type: Lighting / Power

